

NCNR

PRODUCT AGREEMENT

NON-CANCELABLE / NON-RETURNABLE

Thank you for your recent purchase order. We pride ourselves on the ability to provide custom product solutions for our customers when requested. Any products that deviate from our standard offering, be it custom brackets, pole base plates, poles, light fixtures, special finishes or any other fabricated product is subject to an executed NCNR Product Agreement prior to acceptance of this purchase order. Because your order requires custom fabrication, components or materials we ask that you agree to our policy regarding non-cancelable / non-returnable (NCNR) products.

The below listed parts shall be considered as non-cancelable, non-returnable, and non-reschedulable.

As such, the following conditions apply:

1. Once Techlight has begun production on the product or materials/components have been purchased by Techlight, the purchase order cannot be cancelled.
2. Products listed in this agreement cannot be returned for any reason other than manufacturing defect in accordance with the Techlight Warranty. Payment and freight for the products are subject to the Techlight Credit Terms and Conditions.
3. Techlight assumes no responsibility for any custom product that does not meet the customer's expectations so long as the product was manufactured to the agreed upon specifications. It is solely the customer's responsibility to verify the suitability for the product to the application. Technical drawings for review/approval are recommended and may be provided upon request.
4. The purchase order cannot be rescheduled for a shipment date later than the original requested/scheduled ship date. We will make every effort to meet your requested ship date, but cannot commit to a firm ship date until materials / components have been received from our suppliers and the order has been placed into our production schedule. Any delays by Techlight in delivering the purchased items shall not affect the binding character of this NCNR Agreement. Should the customer not take delivery of the product by the specified delivery date, the customer agrees to an inventory carrying charge.

Techlight will process the order immediately upon receipt of a completed and signed copy of this NCNR agreement. An authorized agent for your company must sign this document, acknowledging that this order is non-cancelable, non-returnable and cannot be rescheduled to a later date.

CUSTOMER INFORMATION

MANUFACTURER PART NO.:	QUANTITY:	REQUESTED SHIP DATE:
COMPANY:		P.O.#
CONTACT:	TITLE:	
EMAIL:		
I UNDERSTAND AND AGREE TO THE CONDITIONS OUTLINED IN THIS NCNR AGREEMENT.		
SIGNATURE		DATE: